

Troubleshooting Signal Strength



One

Confirm that there is cell signal in the area

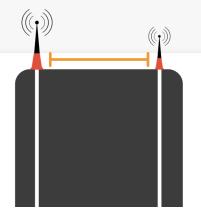


Two

Make sure antennas are outside the machine



Three Verify that the antennas are plugged in



Four

Place antennas as far apart from each other as wires will allow



Five

Double check that antenna wires are not coiled or bundled STILL EXPERIENCING SIGNAL ISSUES?

If you are still experiencing signal strength issues after reviewing the above steps, please call +1 888-561-4748 or email Customer Support at customerservice@cantaloupe.com

www.cantaloupe.com